GENERAL CONDITIONS

The use of the Tram Park & Ride is subject to the following rules, unless CTS has given an express and formal exemption. Any request for parking, in the form of a vehicle physically entering or parking in a Tram Park & ride, even temporarily, implies acceptance and application, without restriction or reservation, of these rules.

TRAFFIC

Any traffic, manoeuvring, parking, disembarking and boarding of passengers within the confines of the Tram Park & Ride are the full responsibility of the users, motorhome owners or their users.

Traffic and operation of coaches and motorhomes inside the Tram Park & Ride are subject to the provisions of the Highway Code. As such, the speed is limited to 20 km/h and customers are required to respect the direction of the traffic arrows and the rules resulting from the regulatory implementation of vertical and horizontal signage.

TRANSPORT AND PARKING

The P + R ticket is distributed at the entrance of the car park, the date of entry is mentioned on the ticket.

The ticket entitles you to:

- a roundtrip on the CTS network for 1 to 7 people travelling together within a day, with or without a connection within one hour of the first validation. To be validated on the tram platform, both on the way in and out, including the connection.
- parking on the day of use.

Parking at the P&R rate is limited to one day of use of the transport network. The day of use corresponds to the operating hours of the tram network. Beyond this, an increase is applied per day of parking without access to the transport network.

Vehicles must be parked properly in the area reserved for this purpose. They must be locked.

In the event of improper parking or in the event of necessity arising from previously indicated works or of a natural disaster likely to involve the removal of motorhomes, the motorhomes may be moved by CTS, at the owners’ own risk, without liability falling on CTS or its agents.

Any vehicle parked on the traffic lanes used to clear the Tram Park & Ride will remain subject to the provisions of the Highway Code relating to the suppression of nuisance or dangerous parking (Articles R. 417-9 and R.417-10 of the Highway Code). As a result, any coach or motorhome parked illegally, depending on the signage in place, may be subject to impoundment.

The Elsau P&R is not a night rest area, motorhome parking at night is prohibited.

Any exit from the car park after payment at the automatic payment machines is final.
TICKETS AND USAGE FEE

Payment of the fee is made at the automatic payment machine located at the entrance of the covered passageway to the tram station before leaving the car park.

The amount of the user fee is displayed at the entrance of the Tram Park & Ride as well as the automatic payment machines.

The rate is based on the height of the vehicles presenting at the P&R entry gate.

3 rates apply:
- Car: vehicle under 2.40 meters
- Motorhome under 3 meters: vehicle from 2.41 to 3 meters
- Coaches and motorhome more than 3 meters: vehicle over 3 meters

The P&R rate applies to a day of use of the transport network, beyond one day a surcharge is applicable by additional day of parking if the vehicle has not exited by 7:00 am the next day.

The additional parking fee per day is available at the payment machines.

SAFETY AND HYGIENE

It is prohibited to refuel in the Tram Park & Ride as well as to carry out any work or maintenance.

It is also prohibited to spread or allow flammable or corrosive liquids to escape into the Tram Park & Ride.

In the event of accidental spills, any costs of cleaning and refurbishment will be borne by the customer, the discovery of the incident having previously been made by the staff of the CTS.

It is PROHIBITED for motorhomes on the Tram Park & Ride under penalty of prosecution to:
- empty the toilet
- connect electrically
- stock up on drinking water

The use of audible warning devices is prohibited in the Tram Park & Ride, except in the event of immediate danger.

The customer is not allowed to run the engine for the purpose of air conditioning or heating systems.

LIABILITIES – EXCLUSIONS - INSURANCE

CTS can not be held responsible in case of deterioration, accident, fire or theft of the motorhome within the Tram Park & Ride.

Parking is at the vehicle owner’s own risk, the fees collected being simple parking and tram rights, not surveillance.

Customers are responsible for personal injury and any property or property damage they may cause on the Tram Park & Ride.

In the event of an accident at the facilities, the responsible customer is required to make an immediate and written declaration to the CTS and its insurance company.

In the event of breakage of the entry barrier, the cost of repair or replacement will be charged to the customer under the conditions specified in the regulations.